



## Boulder Medical Center, P.C.

### ōPatient Firstō Boulder Medical Center Patient Bill of Rights

All Boulder Medical Center patients shall be given impartial access to treatment regardless of race, creed, sex, national origin, religion, or sexual orientation. As a Boulder Medical Center patient, you have the rights listed below. Please read them carefully, and ask questions if there is something you do not understand. If you do not speak the predominant language of the community, Boulder Medical Center will attempt to obtain an interpreter for you.

- You have the right to considerate, respectful care, with recognition of your personal dignity, and personal privacy to the extent possible during the course of treatment.
- You have the right to know the identity and professional status of any individual providing service to you, and to know which physician or other practitioner is primarily responsible for your care.
- You have the right to privacy regarding your health information, which means:
  1. Your medical record may only be read by the individuals directly involved in your treatment or the monitoring of its quality, to collect payment for these services and to conduct other related health care operations otherwise permitted or required by law.
  2. Others may obtain access to your medical records only with either your written authorization or that of your legally authorized representative.
  3. All communication and other records pertaining to your care, including billing and payment records, are confidential.
  4. The right to review your health information in accordance with Colorado laws and Boulder Medical Center policy.
- You have the right to obtain from the practitioner primarily responsible for your care, complete and current information concerning your diagnosis (as known), treatment (including risks and benefits), and prognosis. The right to have this information communicated to you in terms you can reasonably be expected to understand.
- You have the right to participate in decisions regarding your health care.
  1. You have the right to care in a safe setting.
  2. You have the right to identification of all healthcare providers.
  3. You have the right to refuse any drug, test, procedure, or treatment.
  4. You have the right to a full explanation of your bill.
  5. You have the right to review within the limitations of the law and obtain a copy of your Medical Records.
- You have the right to voice a grievance to your healthcare providers and administrators without fear of reprisal.
  1. You may file a grievance with the Patient Advocate at 303-440-3125.
  2. You have the right to a timely response.
  3. You have the right to appeal any decision with the Colorado Health Department, at 4300 Cherry Creek Drive S., Denver, CO 80222.